



# 2011 In2:InThinking Network Forum

# Exploring Opportunities with Parallel and Lateral Thinking Methods

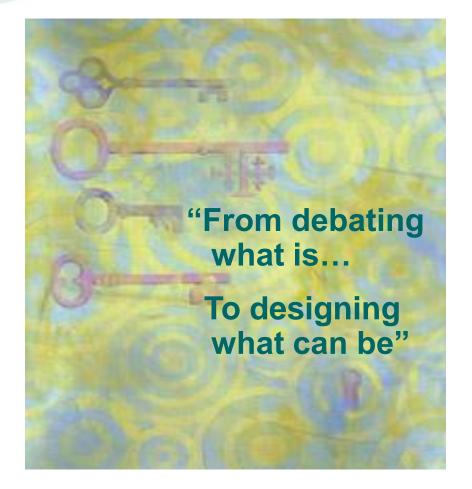
# Tuesday May 3<sup>rd</sup> 2011 8:30 am – 12:00 pm



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# --Six Thinking Hats









Introduction

**Overview** 

- Learning the Hats
- How & When to Use the Hats
- Lateral Thinking
- Tips & Templates





#### The Originator – Edward de Bono

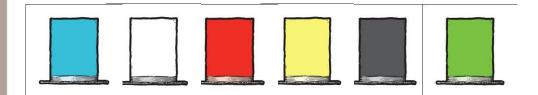
- World's leading authority in creative and conceptual thinking
- M.D., Ph.D., Rhodes Scholar
- Author of over 67 books with translations into more than 38 languages
- World renowned consultant to business, government and education
- More than 500,000 people have been trained in this method





#### **Session Objectives**

- Gain in-depth knowledge of the Six Thinking Hats<sup>®</sup> framework.
- Learn to use each of the Six Hats.
- Practice focused Parallel Thinking<sup>®</sup>.
- Sample Lateral Thinking tools.

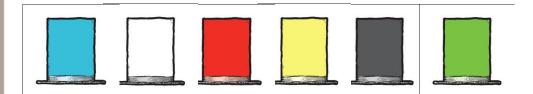






### **Traditional Thinking--Individually**

- Describe your current style of thinking.
- What are your thinking strengths?
- What are your thinking weaknesses?
- How is it working for you?
- Where do you do your best thinking?

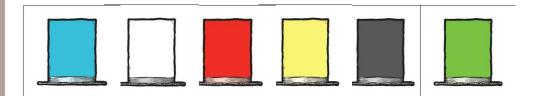




## **Traditional Thinking**



- The History of Thinking
- The Fall of the Roman Empire (476 A.D.)
- The Gang of Three (469-322 B.C.)
- Who Followed Their Philosophy?



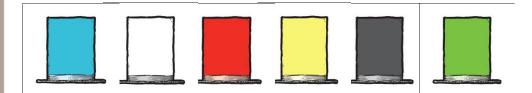


#### **Six Thinking Hats**



What are the benefits of the Six Thinking Hats?
Separate out thinking so we can do one thing of a time.

- at a time
- Ask people to switch thinking from one mode to another
- Separate ego from performance



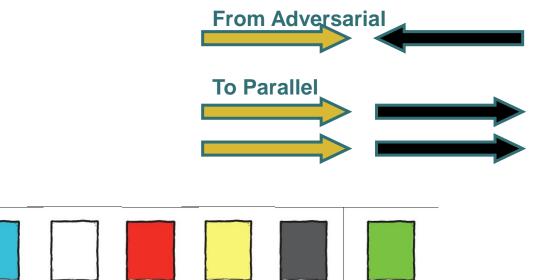


#### **Parallel Thinking**



#### What is Parallel Thinking?

 Prompts a group to pool all of their ideas rather than defending one point of view





# **Six Thinking Hats**

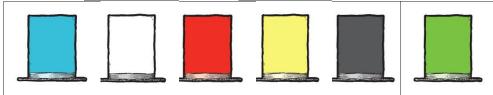
# Blue Hat

Managing the Th<u>inking Proc</u>ess



White Hat

Information Available and Needed





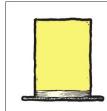
**Red Hat** 

Intuition and Feelings



Black Hat

Caution, Difficulties and Problems



#### Yellow Hat

Benefits and Feasibility



Green Hat

Alternatives and Creative





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#### Blue Hat

#### **Managing the Thinking**

- "Control" hat
- Organizes the thinking
- Sets the focus and agenda
- Summarizes and concludes
- Ensures that the rules are observed





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#### **Three Disciplines**

- Focus: Decide on what you want to think about
- Technique: Choose the right hat or lateral thinking tool.
- Time: Set limits and work within them.







#### White Hat

#### Information

- Information we know
- Information we need
- How we are going to get that information
- Determines accuracy and relevance
- Looks at Other People's Views (O.P.V.)





#### White Hat



- Notes both views when there is conflicting information
- Assesses the relevance and accuracy of the information
- Separates fact from speculation
- Pinpoints action needed to fill gaps
- Reports on someone else's feelings (but is not used to report on your own feelings)



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#### **Red Hat**



#### **Feelings, Intuition, Gut Instinct**

- Permission to express feelings
- No need to justify
- Represents feelings right now
- Keep it short
- A key ingredient to decision making





#### **Red Hat**



- Should be limited to 30 seconds or less
- Best expressed in a word or two
- Gives us "full permission" to express feelings, hunches and intuitions



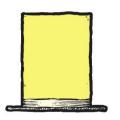


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#### **Yellow Hat**

#### **Benefits and Feasibility**

- The optimistic view
- Reasons must be given
- Needs more effort than the black hat
- Finds the benefits and values
- Considers both short- and long-term perspectives



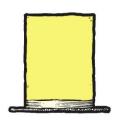


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#### **Yellow Hat**

#### **Yellow Hat Questions**

- What are the benefits?
- What are the positives?
- What is the value here?





#### Black Hat



#### **Risks, Difficulties and Problems**

- The skeptical view
- Reasons must be given
- Points out thinking that does not fit the facts, experience, regulations, strategy, values
- Points out potential problems





#### Black Hat



# **Black Hat Questions**

- What are the challenges both existing and potential?
- What are some of the difficulties?
- What are the points for caution?
- What are the risks?







#### **New Ideas, Possibilities**

- Creative thinking
- Seeks alternatives and possibilities
- Removes faults
- Doesn't have to be logical
- Generates new concepts







- Encourages a search for new ideas and alternatives
  - Seeks to modify and remove faults in existing ideas
  - Sets up a micro-culture for creativity
  - Makes time and space for creative "effort"
  - Allows us to balance the natural dominance of the Black Hat







#### The Three P's

- Positive: Every idea is valuable. All ideas should be recorded.
- Prolific: The more ideas, the better. Build on the ideas of others.
- Playful: It is much easier to tame a wild idea than to make a boring idea interesting.







#### **Stages of Thinking**

- 0-5: The Age of Why
- 6-12: The Age of Why Not
- 13 100: The Age of Because



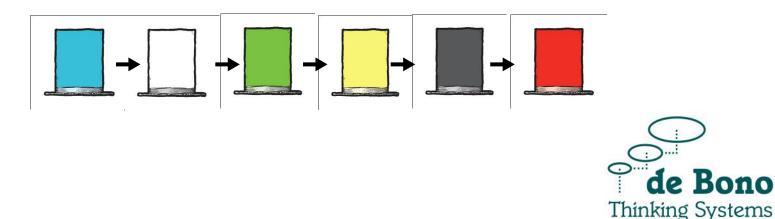




## **Guidelines for Designing Sequences**

#### Fixed Sequences

 A sequence of hats can be set in advance as an agenda, and then each hat is considered in turn for a fixed amount of time.

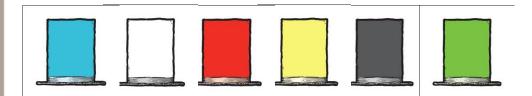




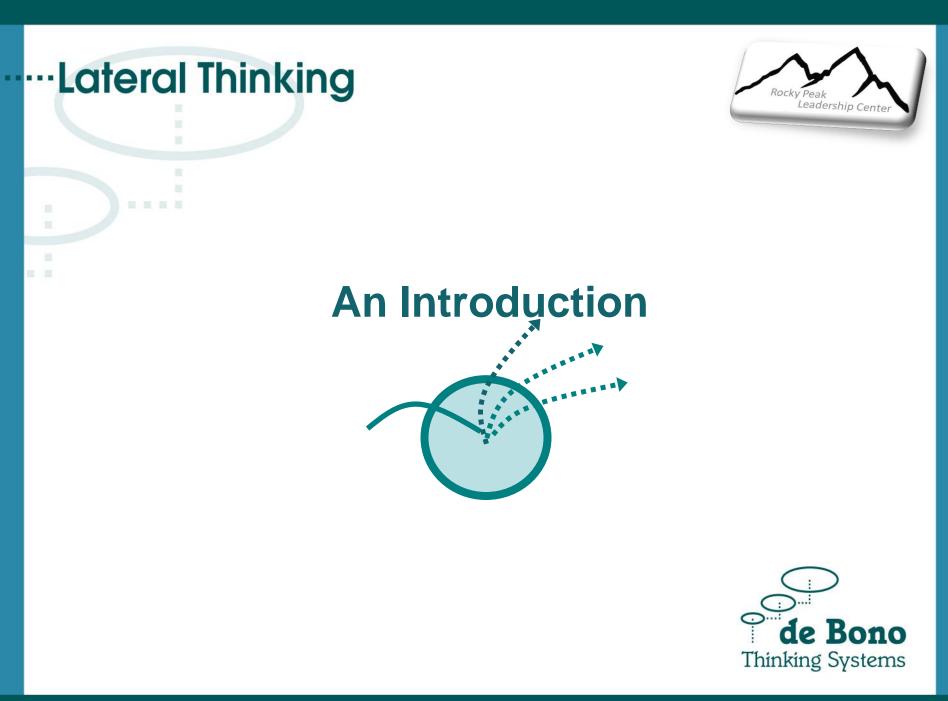
#### **Guidelines for Designing Sequences**

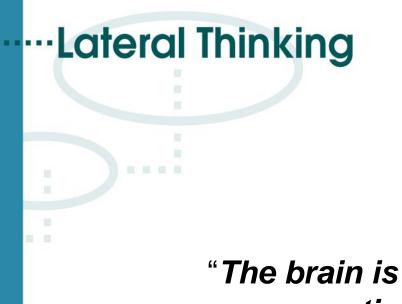
#### **Key Points for Timing**

- Allow 30 seconds maximum for Red Hat.
- Announce time allocated.
- Extend time for each hat as needed.











# *"The brain is a self organizing system that routinely falls into patterns." --Edward de Bono*



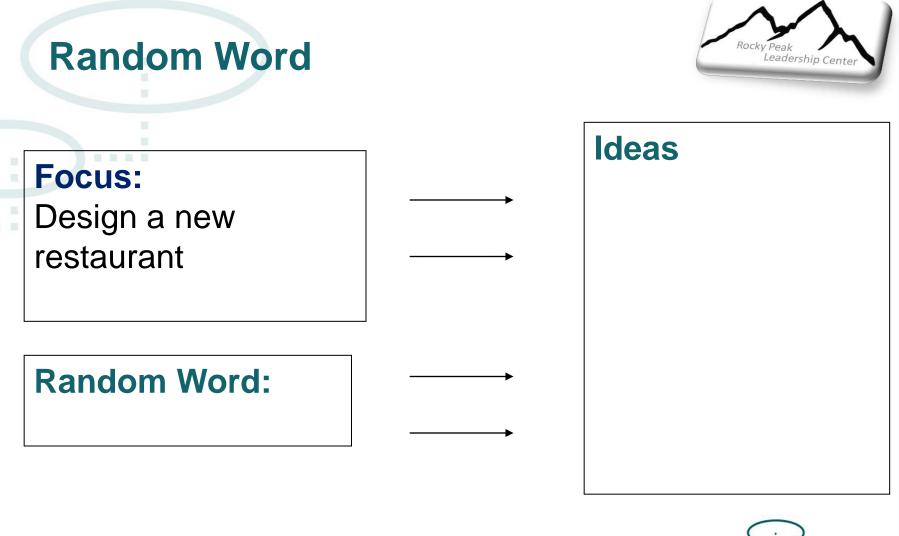
#### **Formal Tools for Creativity**



## **Random Word**

- Used to generate unique ideas. Great for product development and grass roots thinking.
  - Select a number and work with the corresponding word from the list.
- Place the random word underneath the subject.
- See where the random word leads your thoughts.









#### **Random Word**

# Other ways to use this tool:

 Select any random stimulus (object, picture, sound) and use it to provoke new ideas.













#### **Tips for Success**

- Practice
- Be prepared
- Use the hats in conversation
- Explain the tools simply
- Start with easy issues and build on your successes

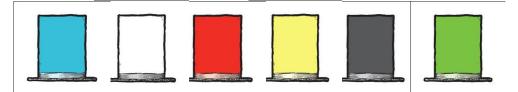


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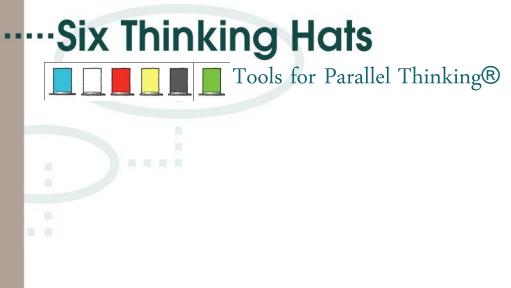
#### **Six Hats Application**

#### **Action Plan**

- Key areas where you would apply the hats for individual use.
- Groups or meetings where you would like to introduce the hats.
- What groups will you introduce the hats to first? What objective do you want to achieve with these groups?
- What topics or issues will they use?









# Thank you



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